

# Water Loss Audits FAQs for Utilities Seeking TWDB Funding

(per the [Texas Administrative Code Title 31, Part 10, Chapter 358\(b\), Rule §358.6](#))

## What documents are required for TWDB funding?

To be eligible for funding through the TWDB, utilities must have the following (in order):

- Water Use Surveys for the three most recent years
- Most recently required Water Loss Audit
- Water Loss Audit Validation (either through TWDB or a certified third-party validator)

## How do I submit my most recent Water Loss Audit?

Your utility's Water Loss Audit must be submitted through the TWDB's online system. Be sure to include data for the most recent year available and ensure accuracy before submission. Maintain records of all backup documentation as this will be required for submittal during the water loss audit validation process.

## What is water loss audit validation?

Water loss audit validation is the process of examining water loss audit inputs to improve the water loss audits' accuracy and document the uncertainty associated with the used data. The goals of the water loss audit validation are to:

- Identify and appropriately correct for errors in water loss audit data and misapplication of methodology
- Evaluate and communicate the uncertainty inherent in water loss audit data

## What are the requirements for validating a Water Loss Audit?

Effective January 1, 2025, a utility required to submit a water loss audit annually due to a financial obligation to TWDB or that is applying for financial assistance will be required to have its most current water loss audit validated within three months of submittal or prior to consideration of a request for financial assistance from the board.

## How do I get my Water Loss Audit validated?

You can have your audit validated either by TWDB or by a certified third-party validator. Be sure to contact TWDB water loss staff early in the process to ensure timely completion.

## How often do I need to complete Water Use Surveys, Water Loss Audits, and Water Loss Audit Validation?

Annually. This enhances the precision of reported data, thereby improving water management practices for your utility as well as across the state.

## What happens if my submittals are incomplete?

Utilities with incomplete submittals are ineligible for financial assistance. Furthermore, utilities will be required to have their most current Water Loss Audit validated prior to consideration of a request for financial assistance from the Board. Incomplete or inaccurate submissions may delay your funding application. It's essential to ensure all required documents are accurate and current.